

1,726,297
Visited pages

18,230
New registered users

9,522
Mobile app users

140,641
Total number of e-services used

1,262
Services

1,107
Application for Construction Permit

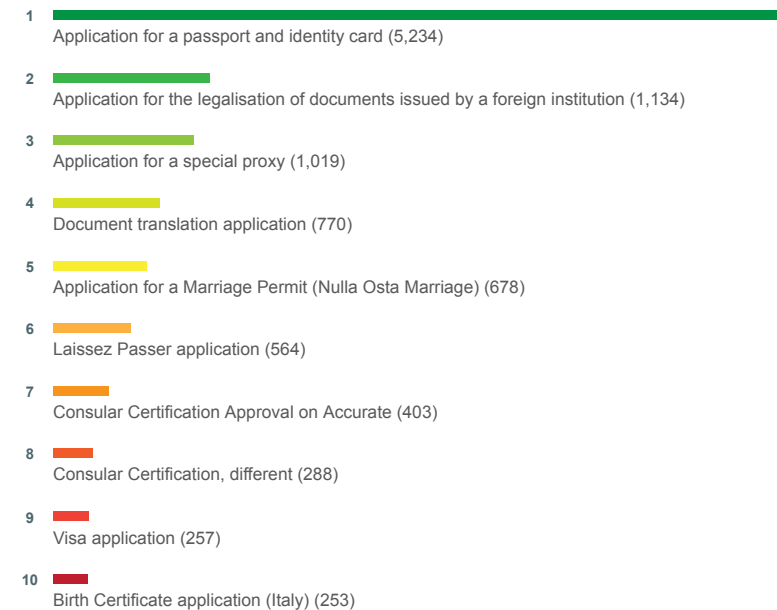
10 most used services on the portal

Nr.	Service	Uses
1	Family Certificate	22,073
2	Application for Construction Permit (e-Permit)	12,124
3	Generating the Health Card	8,274
4	Personal Certificate	8,272
5	Health Card Application	7,261
6	Declaration and payment of contributions by employers	5,805
7	Application for Passport and Identification Document ID	5,234
8	Act of birth certificate	4,802
9	Act of marriage certificate	4,311
10	Electricity Bills	3,414

10 most used services on the mobile application

Nr.	Service	Uses
1	Family Certificate	5,614
2	Declaration and payment of contributions by employers	3,253
3	Personal Certificate	2,639
4	Electricity Bills	2,397
5	Health Card Application	1,808
6	My vehicles	1,746
7	Road Offenses	1,661
8	Driver's Points	985
9	Generating the Health Card	947
10	Road control fines by DPSHTRR	744

10 most used services of the Ministry of Foreign Affairs:



The e-Albania portal publishes monthly statistics in a PDF format on visits, service browsing, and completed applications that are accessible and usable by any visitor or registered user, to provide a better overview of the rapport between electronic service - application - user.

The analytical data is regularly updated each month to better serve the transparency of the work done for the portal, the enrichment of the menu, its maintenance and functionality; different institutions that are involved on e-Albania with their services, but also different media and NGOs for different job, study needs, etc.