

661,670
Visited pages

3,273
New registered users

4,689
Mobile app users

40,874
Total number of e-services used

1,223
Services

474
Application for Construction Permit

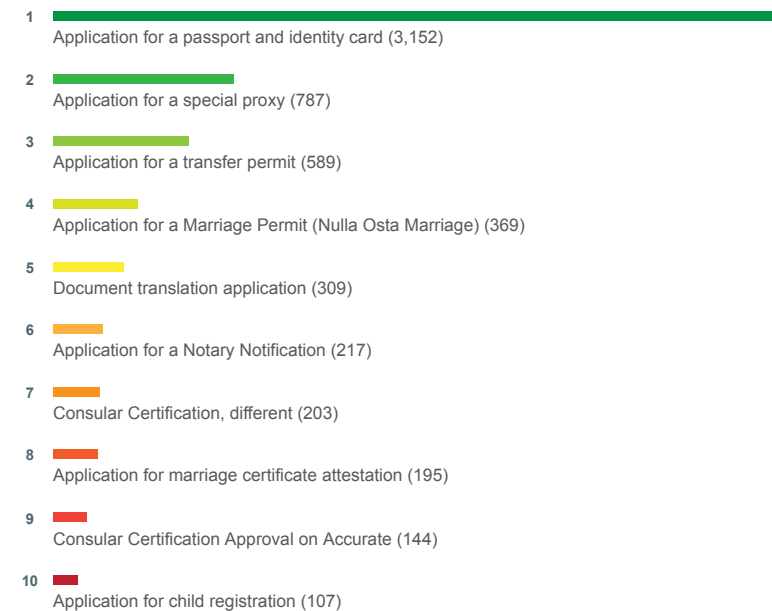
10 most used services on the portal

Nr.	Service	Uses	Applications
1	Application for Construction Permit (e-Permit)	6,463	474
2	Application for Passport and Identification Document ID	3,152	1,155
3	Declaration and payment of contributions by employers	2,397	10,091
4	Electricity Bills	2,126	949
5	Health Card Application	2,007	635
6	Generating the Health Card	1,671	1,429
7	Family Certificate	1,584	6
8	Personal Certificate	1,026	10
9	Road Offenses	977	3,137
10	Road control fines by DPSHTRR	905	932

10 most used services on the mobile application

Nr.	Service	Uses
1	Declaration and payment of contributions by employers	1,628
2	Electricity Bills	1,406
3	Road Offenses	1,388
4	Family Certificate	783
5	My vehicles	771
6	Health Card Application	432
7	Driver's Points	357
8	Personal Certificate	342
9	Road control fines by DPSHTRR	254
10	Generating the Health Card	243

10 most used services of the Ministry of Foreign Affairs:



The e-Albania portal publishes monthly statistics in a PDF format on visits, service browsing, and completed applications that are accessible and usable by any visitor or registered user, to provide a better overview of the rapport between electronic service - application - user.

The analytical data is regularly updated each month to better serve the transparency of the work done for the portal, the enrichment of the menu, its maintenance and functionality; different institutions that are involved on e-Albania with their services, but also different media and NGOs for different job, study needs, etc.