

2,402,642

Visited pages

35,092

New registered users

16,118

Mobile app users

408,789

Total number of e-services used

1,307

Services

848

Application for Construction Permit

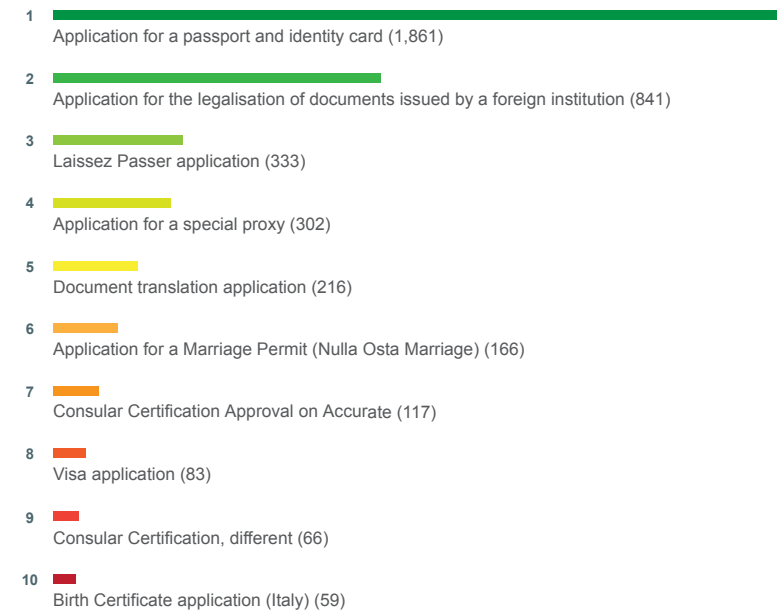
10 most used services on the portal

Nr.	Service	Uses
1	Family Certificate	176,171
2	Declaration and payment of contributions by employers	33,540
3	Personal Certificate	21,733
4	Proof of payment of contributions to the individual	20,198
5	Generating the Health Card	19,623
6	Confirmation of the vehicle's active condition	7,612
7	Liability payment attestation	5,407
8	General/historical extract (Citizen/Business)	4,820
9	Road Offenses	4,036
10	Request for an unregistered individual attestation	3,836

10 most used services on the mobile application

Nr.	Service	Uses
1	Family Certificate	8,009
2	Declaration and payment of contributions by employers	5,642
3	Electricity Bills	4,472
4	Personal Certificate	3,275
5	Road Offenses	2,443
6	My vehicles	2,388
7	Health Card Application	2,210
8	Driver's Points	1,718
9	Proof of payment of contributions to the individual	1,587
10	Generating the Health Card	1,584

10 most used services of the Ministry of Foreign Affairs:



The e-Albania portal publishes monthly statistics in a PDF format on visits, service browsing, and completed applications that are accessible and usable by any visitor or registered user, to provide a better overview of the rapport between electronic service - application - user.

The analytical data is regularly updated each month to better serve the transparency of the work done for the portal, the enrichment of the menu, its maintenance and functionality; different institutions that are involved on e-Albania with their services, but also different media and NGOs for different job, study needs, etc.